

**Coordinated Care Initiative (CCI):  
An Update One Year Into  
Implementation**

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# JUSTICE IN AGING

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FIGHTING SENIOR POVERTY THROUGH LAW

Justice in Aging is a national non-profit organization that fights senior poverty through law. We secure health and economic security for older adults of limited income and resources by preserving their access to the courts, advocating for laws that protect their rights, and training advocates around the country to serve the growing number of older Americans living in poverty.

**Visit us at - [justiceinaging.org](https://justiceinaging.org)**

# Today's Discussion

Overview  
of CCI

Enrollment

Policy  
Changes

What's  
Next

# CCI = three big changes

CCI Change	Description
<b>Mandatory Medi-Cal Managed Care</b>	Duals and previously excluded SPDs must enroll in Managed Care for Medi-Cal
<b>LTSS Integration</b>	LTSS added to Managed Care plan benefit package
<b>Medicare Integration (Cal MediConnect)</b>	For duals, integration of Medicare and Medi-Cal benefits into one managed care plan.

SPD



Medi-Cal Plan  
+  
LTSS

Dual Eligible



Medi-Cal Plan  
+  
LTSS

Original  
Medicare

Dual Eligible



Medi-Cal Plan  
+  
LTSS

Medicare  
Advantage or  
D-SNP

Dual Eligible



Cal  
MediConnect  
(Medicare +  
Medi-Cal  
+LTSS)

Dual Eligible



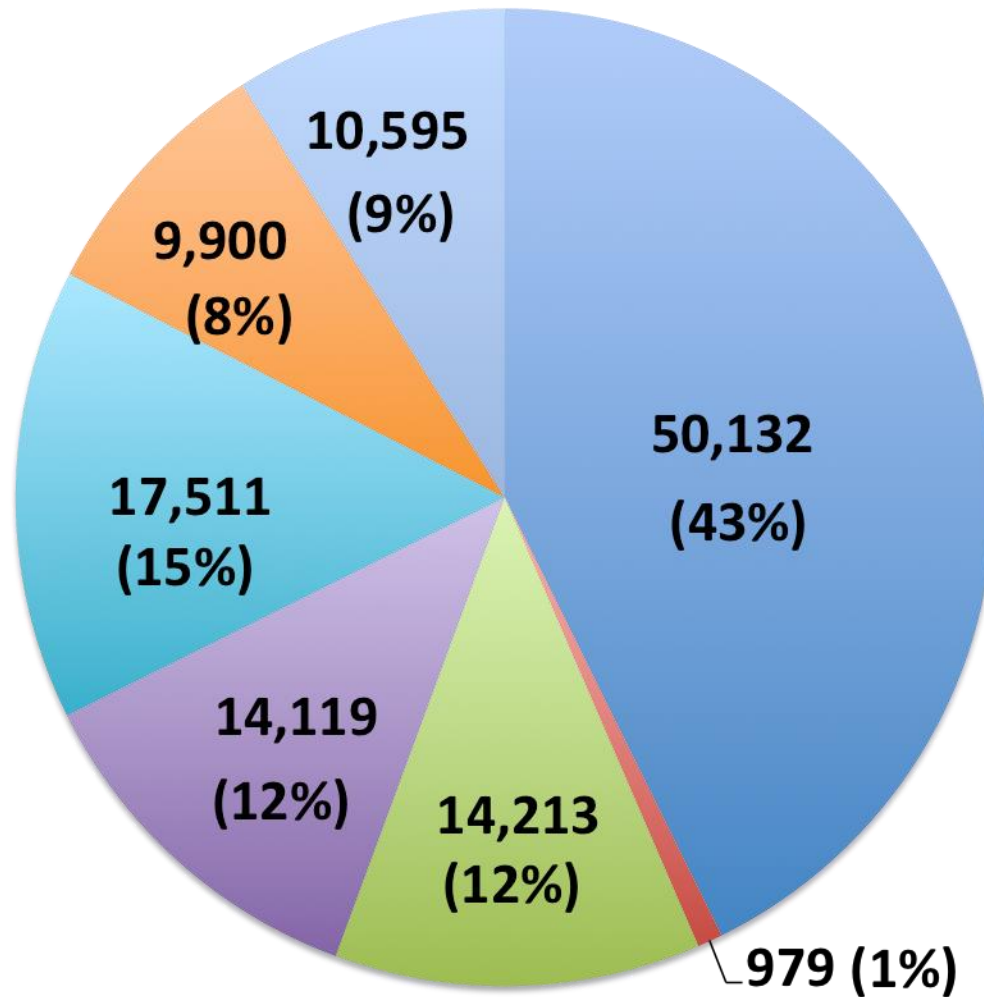
PACE

# When and Where



County	Passive Start and End Date
Alameda	
Los Angeles	July 2014 – June 2015
Orange	August 2015 – July 2016
Riverside	May 2014 – March 2015
San Bernardino	May 2014 – March 2015
San Diego	May 2014 – March 2015
San Mateo	April 2014
Santa Clara	January 2015 – December 2015

# Cal MediConnect Enrollment



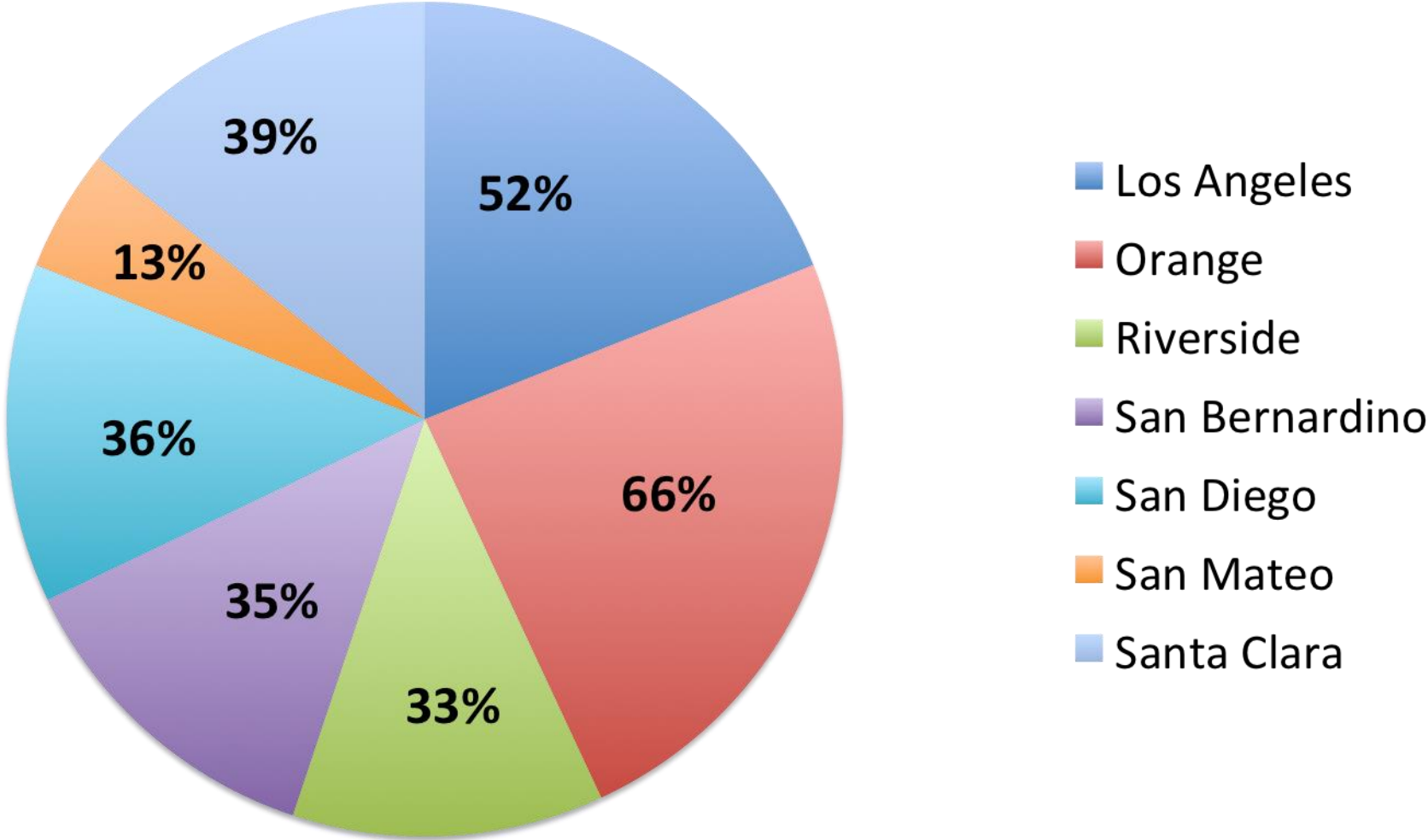
**Total: 117,449**

- Los Angeles
- Orange
- Riverside
- San Bernardino
- San Diego
- San Mateo
- Santa Clara

As of August 1, 2015

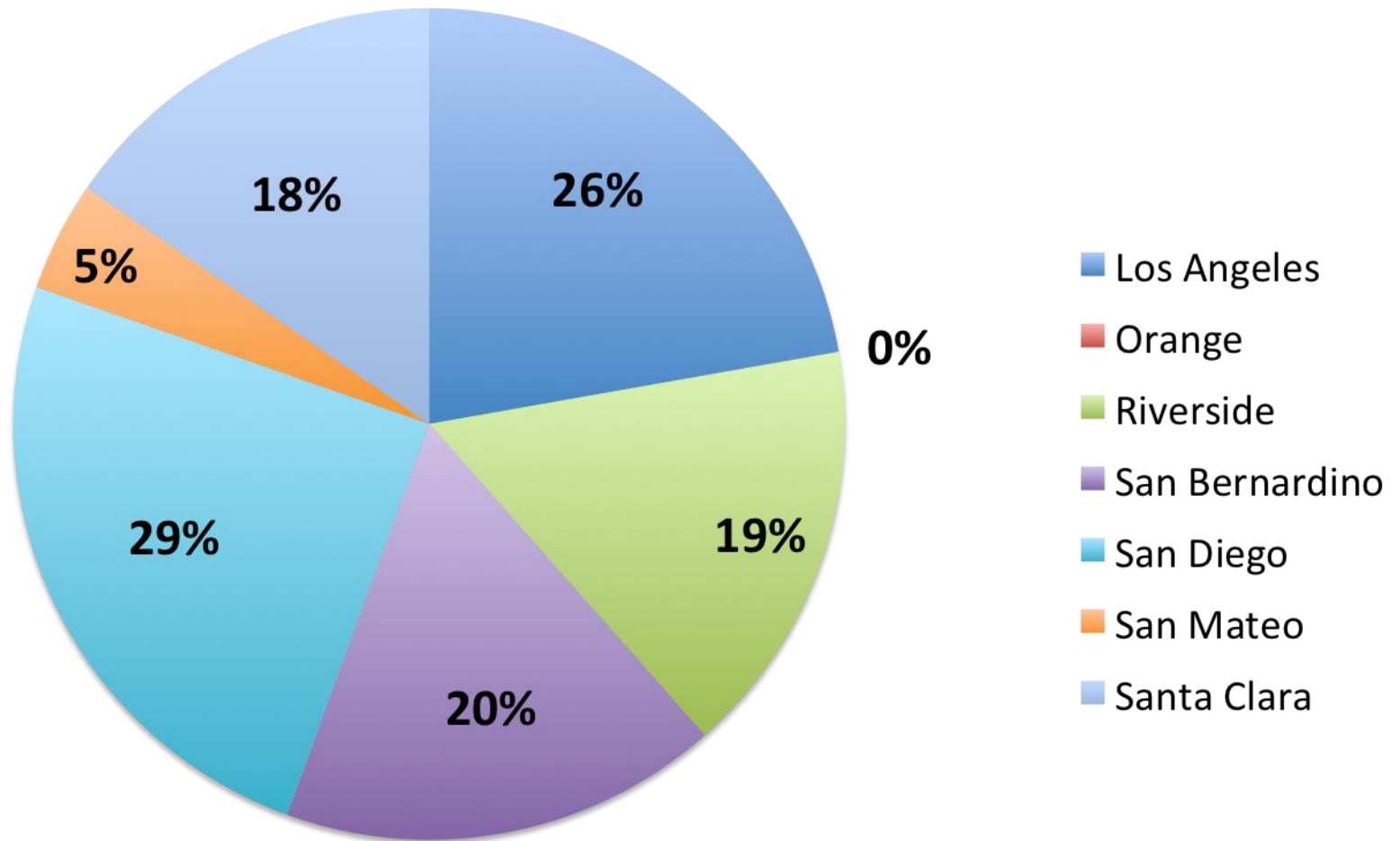
Enrollment data located at <http://www.calduals.org/wp-content/uploads/2015/08/CMC-Enrollment-Dashboard-August-2015-Final-1.pdf>

# Cal MediConnect Opt-Out Rates





# Cal MediConnect Disenrollment



# Challenges

&

# Successes

Notice/Enrollment



Revised Notices  
Email DropBox  
Innovative Outreach

Continuity of Care



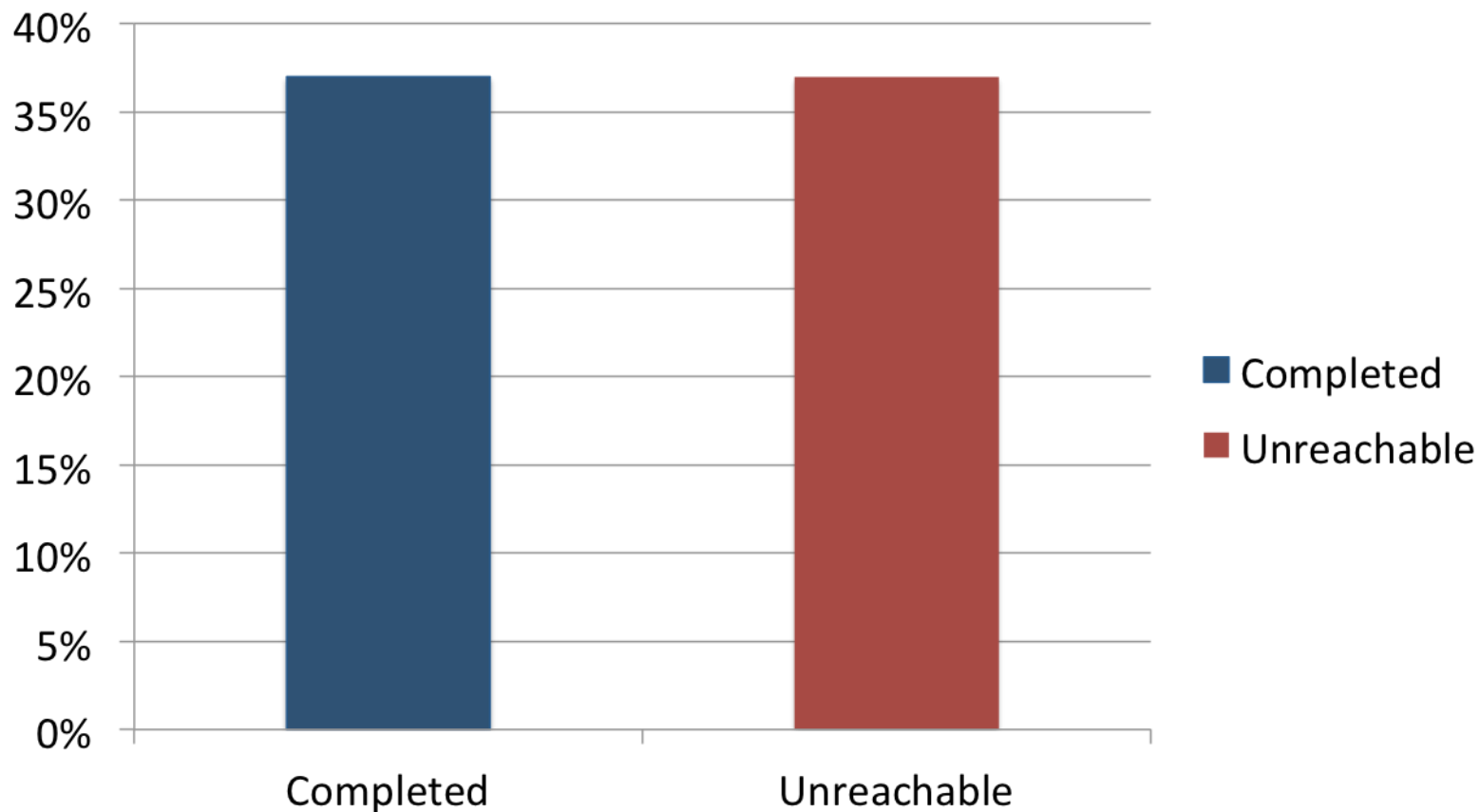
More Expansive Policy

Beneficiary Contact  
Information



Creative Outreach

# Health Risk Assessment Data



As of August, 2015

<http://www.calduals.org/wp-content/uploads/2015/08/Health-Risk-Assessment-Dashboard-.pdf>

# Policy Changes

## Continuity of Care

- Expanded who can request
- 30 day retroactive
- Required faster determinations from plans

## Enrollment Assistant

- Created process for an enrollment assistant to help beneficiaries make enrollment decisions

## Deeming

- Plans allow members to remain enrolled in Cal MediConnect plan for 1-2 months to fix Medi-Cal eligibility

## Nursing Facility Decertification

- Pending policy to guide plans on how to transition residents from facilities that lose Medicare/Medi-Cal certification

# Duals Who Opted Out or Disenrolled

- Receive Medicare either through FFS or another Medicare product
- Medi-Cal plan responsible for cost sharing and Medi-Cal covered services
- Medi-Cal plan responsible for coordination of LTSS
- Experiencing some issues accessing Medi-Cal covered services (e.g. transportation)
- Medicare provider confusion – balance billing

## Resources

Provider Toolkit on [www.calduals.org](http://www.calduals.org)

Webinar:

Fact Sheets:

# Moving Forward...What's Next

CA submitted non-binding letter of intent to CMS to extend demo from 3 to 5 years

Ongoing passive enrollment in Santa Clara County and Orange County

Active Enrollment

LTSS provision,  
improved  
coordination,

Evaluation

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- Justice in Aging Duals Website
  - Advocate’s Guide
  - News
  - Sign up for alerts

<http://dualsdemoadvocacy.org/california>
- Contact us:
  - Denny Chan – [dchan@justiceinaging.org](mailto:dchan@justiceinaging.org)
  - Amber Cutler – [acutler@justiceinaging.org](mailto:acutler@justiceinaging.org)
- Department of Health Care Services
  - [www.calduals.org](http://www.calduals.org)

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