Coordinated Care Initiative (CCI): An Update One Year Into Implementation

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September 8, 2015
Justice in Aging is a national non-profit organization that fights senior poverty through law. We secure health and economic security for older adults of limited income and resources by preserving their access to the courts, advocating for laws that protect their rights, and training advocates around the country to serve the growing number of older Americans living in poverty.

Visit us at - justiceinaging.org
Today’s Discussion

Overview of CCI

Enrollment

Policy Changes

What’s Next
**CCI = three big changes**

<table>
<thead>
<tr>
<th>CCI Change</th>
<th>Description</th>
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<tbody>
<tr>
<td>Mandatory Medi-Cal Managed Care</td>
<td>Duals and previously excluded SPDs must enroll in Managed Care for Medi-Cal</td>
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<tr>
<td>LTSS Integration</td>
<td>LTSS added to Managed Care plan benefit package</td>
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<tr>
<td>Medicare Integration (Cal MediConnect)</td>
<td>For duals, integration of Medicare and Medi-Cal benefits into one managed care plan.</td>
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# When and Where

<table>
<thead>
<tr>
<th>County</th>
<th>Passive Start and End Date</th>
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<tbody>
<tr>
<td>Alameda</td>
<td></td>
</tr>
<tr>
<td>Los Angeles</td>
<td>July 2014 – June 2015</td>
</tr>
<tr>
<td>Orange</td>
<td>August 2015 – July 2016</td>
</tr>
<tr>
<td>Riverside</td>
<td>May 2014 – March 2015</td>
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<tr>
<td>San Bernardino</td>
<td>May 2014 – March 2015</td>
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<tr>
<td>San Diego</td>
<td>May 2014 – March 2015</td>
</tr>
<tr>
<td>San Mateo</td>
<td>April 2014</td>
</tr>
<tr>
<td>Santa Clara</td>
<td>January 2015 – December 2015</td>
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Cal MediConnect Enrollment

- Total: 117,449
- Los Angeles: 50,132 (43%)
- Orange: 17,511 (15%)
- Riverside: 14,119 (12%)
- San Bernardino: 14,213 (12%)
- San Mateo: 10,595 (9%)
- Santa Clara: 9,900 (8%)
- San Diego: 979 (1%)

As of August 1, 2015

Cal MediConnect Opt-Out Rates

- Los Angeles: 52%
- Orange: 36%
- Riverside: 33%
- San Bernardino: 39%
- San Diego: 13%
- San Mateo: 66%
- Santa Clara: 13%
Challenges & Successes

Notice/Enrollment

Continuity of Care

Beneficiary Contact Information

Revised Notices
Email DropBox
Innovative Outreach

More Expansive Policy

Creative Outreach
As of August, 2015
Policy Changes

**Continuity of Care**
- Expanded who can request
- 30 day retroactive
- Required faster determinations from plans

**Enrollment Assistant**
- Created process for an enrollment assistant to help beneficiaries make enrollment decisions

**Deeming**
- Plans allow members to remain enrolled in Cal MediConnect plan for 1-2 months to fix Medi-Cal eligibility

**Nursing Facility Decertification**
- Pending policy to guide plans on how to transition residents from facilities that lose Medicare/Medi-Cal certification
Duals Who Opted Out or Disenrolled

- Receive Medicare either through FFS or another Medicare product
- Medi-Cal plan responsible for cost sharing and Medi-Cal covered services
- Medi-Cal plan responsible for coordination of LTSS
- Experiencing some issues accessing Medi-Cal covered services (e.g. transportation)
- Medicare provider confusion – balance billing

**Resources**
Provider Toolkit on [www.calduals.org](http://www.calduals.org)
Webinar:
Fact Sheets:
CA submitted non-binding letter of intent to CMS to extend demo from 3 to 5 years

Ongoing passive enrollment in Santa Clara County and Orange County

Active Enrollment

LTSS provision, improved coordination,

Evaluation
• Justice in Aging Duals Website
  – Advocate’s Guide
  – News
  – Sign up for alerts
  http://dualsdemoadvocacy.org/california

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  – Amber Cutler – acutler@justiceinaging.org

• Department of Health Care Services
  – www.calduals.org